October _, 2019

I am honoured to speak briefly with you today, regarding National Healthcare Facilities and Engineering Week, a week set aside to recognize the plant, maintenance and engineering staff within our organization.

They are what I, and many others, consider the unsung heroes of healthcare. Really, when you think about it – these talented folks work very hard to address the comfort and building concerns from every area of the organization.

These gentlemen (and ladies?) work diligently and professionally to fulfill our requests, typically in good humour, with collaboration from our other staff and all in the spirit of compassionate treatment and a healing environment.

Needless to say, we could not manage without the repairs to water, heating or cooling systems, and so many other things that we often don’t even realize are going on behind the scenes.

These individuals ensure our facility systems are working efficiently and are safe. They are at the forefront of keeping our facilities looking professional AND up-to-date by using their innovative talents, which have been developed through their dedication, experience and their commitment to continuous learning.

So a very grateful thank you, to all the members of this team. We appreciate what you do.