Using RTLS to Patients and Staff First

John Grajcar
Putting Patients and Staff First
About Southlake
**2016/17 VITAL SIGNS**

**DIAGNOSTIC IMAGING**
- 29,247 CT scans
- 81,750 Cardiac Diagnostic Exams
- 19,547 MRI scans
- 343,778 Total Diagnostic Exams

**REGIONAL CARDIAC PROGRAM**
- 6,415 Cardiac Catheterizations
- 1,110 Cardiac Surgeries
- 752 Electrophysiology Studies
- 2,309 Angioplasty Procedures (PCI)
- 666 Ablations Performed
- 1,259 Pacemakers and Implantable Cardiac Defibrillators Implanted

**REGIONAL CANCER PROGRAM**
- 60,470 Out-Patient Visits
- 10,731 Chemotherapy & Supportive Treatment Visits
- 27,057 Radiation Fractions

**REGIONAL MENTAL HEALTH PROGRAM**
- 499 Child & Adolescent In-Patient Admissions
- 4,231 Child & Adolescent Eating Disorders Visits
- 462 Young Adult Eating Disorders Visits

**EMERGENCY DEPARTMENT**
- 111,347 Emergency Room Visits

**OUR PEOPLE**
- 3,226 Staff
- 589 Doctors
- 853 Students
- 911 Volunteers
- 103,251 Hours Donated by Volunteers

***1,230,000 Hours Donated by Volunteers Over the Past 12 Years***

**STUDENTS**
- 660 Nursing
- 86 Allied Health
- 38 Non- Clinical
- 58 Paramedics

**RESEARCH**
- 100 New Submissions
- 166 Open Research Studies

**MATERNAL CHILD**
- 2,589 Babies Born
The Issue: Addressing Violence

- Physical violence
- Verbal abuse
- Sexual violence
- Other violence and abuse
- Lost time and injury claims

- Executive Leadership
- Partnerships (ONA, Southlake)
- Staff Assist Pendant
- Workplace Violence prevention program committee
- Safety signage
Leveraging Our Existing RTLS
The Issue Through an Admin Lens

- Physical violence
- Verbal abuse
- Sexual violence
- Other violence and abuse
- Lost time and injury claims

- Executive Leadership
- Partnerships (ONA, Southlake)
- Staff Assist Pendant
- Workplace Violence prevention program committee
- Safety signage
Perseverance

Inadvertent pushes of staff assist pendants

Month 1

Month 20
Leveraging the Opportunity

- 600+ IV Poles
- 225 Stretchers
- 143 Wheelchairs
- 10 Safety Ladders
- 11 Hoyer Lifts
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